



## ***Step-by-Step Guide***

- Submit agent contract/appointment to Banner Life
- Agent completes Request for Life Insurance Interview (RLI)
- e-Link electronically submits RLI to Banner Life Call Center
- Call Center conducts interview with client to complete application
- Client uses voice signature option to approve application
- Client sent application package via e-mail for records
- Call Center orders paramedic exam
- Case management
- Underwriting decision
- Policy contract sent directly to client or agency
- Delivery requirements received and policy activated
- Agent receives commission

Electronic status updates are available throughout the entire process:

- [www.LGAmerica.com](http://www.LGAmerica.com)
- E-Z Data Inc.
- Skywire Software (formerly IIT)
- AgencyWorks



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